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FOR IMMEDIATE RELEASE

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Contact: Kimberly Russo  
800-433-6181 x7103  
[krusso@tariffs.com](mailto:krusso@tariffs.com)

## Guide Helps CLECs Avoid Mistakes in Local Calling Areas

Summerville, SC – To help CLECs improve billing accuracy, customer satisfaction, and intercarrier compensation factors, Tele-Tech Services is offering a free guide titled “7 Costly Mistakes CLECs Make in Defining Local Calling Areas.” This guide is a tutorial on finding errors in local call billing and routing and eliminating them. It also offers suggestions on improving customer satisfaction through clear internal and external communication of local calling plan offers.

Issues addressed in this guide include:

- Deciding whether to concur with the incumbent’s local calling areas
- Using the daily utilization file (DUF) to increase revenue
- Identify and correcting common misconceptions about local calling areas
- Increasing profits by sharing local calling area data enterprise-wide

“7 Costly Mistakes CLECs Make in Defining Local Calling Areas” is FREE and available for download at <http://www.tariffs.com/freeguide.html>.

Contact: Kimberly Russo  
[Krusso@tariffs.com](mailto:Krusso@tariffs.com)  
800-433-6181 x7103  
[www.tariffs.com](http://www.tariffs.com)  
500 Oakbrook Lane  
Summerville, SC 29485

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