

January 10, 2001

Dear Tele-Tech Customers:

In an effort to upgrade our Local Programs to run more efficiently, we have a need to make a slight change to the data you will see in your Local and V&H files and our Text-Pac Pricing files for the BellSouth states. The TELCO and AREANUMCS exchanges will now include the area code (TELCO843 and AREANUMCS843 – this will be abbreviated to 10 bytes). This is necessary to the program that will be used to automate the updates to the local calling area files.

This change is expected to take place around March 1, 2001. If you have any questions or comments about these changes, please feel free to contact me.

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