

May 15, 2001

RE:POP Indicator Elimination in Wire Center V&H Files

Dear Valued Tele-Tech Subscriber:

Due to the detariffing of the AT&T FCC #10 tariff effective after the July update of this tariff, Tele-Tech will no longer be able to provide the POP information in our Wire Center V&H Files. There will be no change to the record layout for this file; however, the field will no longer have any meaning. We will be removing the data as we update or make changes to the existing data.

A new record layout indicating that the information in this field is for Tele-Tech internal use is enclosed. We hope that this change does not result in a great deal of inconvenience to you; however, without a reliable source, we can not provide the information.

If you have any questions or concerns about this change please feel free to contact our Customer Service Dept. via email at custserv@tariffs.com or phone (888) 4-TARIFF x7129. Thank you for your continued business.

Very truly yours,

Elaine Kronski
Sr. Customer Service Rep.