

Dear Valued Multi-Pac 2.0 Customer:

Tele-Tech Services is pleased to announce an upgrade to our Multi-Pac 3.0 format. Upcoming dialing code changes (effective November 17, 2001) to Mexican destinations required us to create a separate international destination file to conform to these changes. This new optional file (identified by the "0B" in the 4th and 5th bytes of the filename) contains destinations to the city code level (as opposed to the country code level in the current "0A" destination file) for calls to Mexico and other International locations. The record layout for this new international destination file is attached. When keying sites the user has the option of selecting the type of international call pricing to either the city code or country code level. This user input will then determine whether the output files will include the new "0B" file for international destinations or not. If the user chooses to include international destinations to the country code level, the standard destination file (identified by the "0A" in the 4th and 5th bytes of the filename) will continue to contain destinations to the country code level as before.

This new file is available only in our 3.0 format. As a Multi-Pac 2.0 user, you would need to upgrade to our 3.0 version to take advantage of this new 0B destination file with city code level detail. You would still receive the 0A destination file for all other destinations in the North American Numbering Plan.

Please contact our Customer Service Dept. if you would like to upgrade to the 3.0 version for this new 0B international destination file with city code detail. You may contact Customer Service via email at custserv@tariffs.com (use your last name ONLY as the subject), or phone at (888) 4-TARIFF x7129. Please let us know if we can answer any questions or if you would like sample data for the new 0B file.

Thank you for your continued business.